

Retail Representative II – Job Description Summary

Performs all customer transactions at the retail location delivery system, which targets traditional financial service users as well as under-served and under-banked customers of the community. Primary function is to provide products and services appropriate to the customer's needs to create strong lasting relationships to achieve sales goals. This position is a combination of sales, delivery, fulfillment and effective communication.

The complete job description covers the following topics:

- Essential duties and responsibilities
- Performance standards
- Qualification requirements
- Education and experience
- Language skills
- Mathematical skills
- Reasoning ability
- Other skills and abilities
- Physical demands
- Work environment